



Richard Klingshirn

Executive Managing Director
ACS Learning Services

Richard Klingshirn joined ACS with the acquisition of Intellinex LLC, a subsidiary of Ernst & Young LLP.

At Intellinex, he served as Senior Vice President and Chief Administrative Officer. He was responsible for overall operations and delivery of learning services to clients, and for overseeing the company's legal and HR functions.

During his eight years with Intellinex, Klingshirn also served as Senior Vice President of Finance and Chief Financial Officer. Earlier in his tenure, he oversaw development and delivery of learning services to the Ernst & Young Assurance and Advisory Business Services Practice. He was instrumental in developing and implementing the eLearning transformation for the firm.

A veteran of the industry, Klingshirn has extensive experience developing and delivering learning solutions, including learning strategies and outsourcing. He has been instrumental in transforming the learning processes of large organizations.

Klingshirn holds a Bachelor of Business Administration degree from Cleveland State University. He is a licensed CPA in the state of Ohio.

Learning and Development for Long-Term Gains

An author and speaker for numerous industry events and publications, Klingshirn is one of the most visible faces in the learning industry. He is renowned for his ability to provide pragmatic learning solutions founded on proven business principles.

Klingshirn can provide expert perspective on how current economic and evolving workforce trends are prompting companies to think strategically about learning and development for long-term gains. This includes:

- Transforming approaches to learning while reducing costs
- Managing talent effectively to deliver on long-term goals, but within tighter budget constraints
- Developing learning initiatives and processes for improved performance among large, global workforces
- Ensuring collective retiree intellectual capital is captured and passed on to younger workers entering the workforce.

For more information
or to arrange an interview,
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